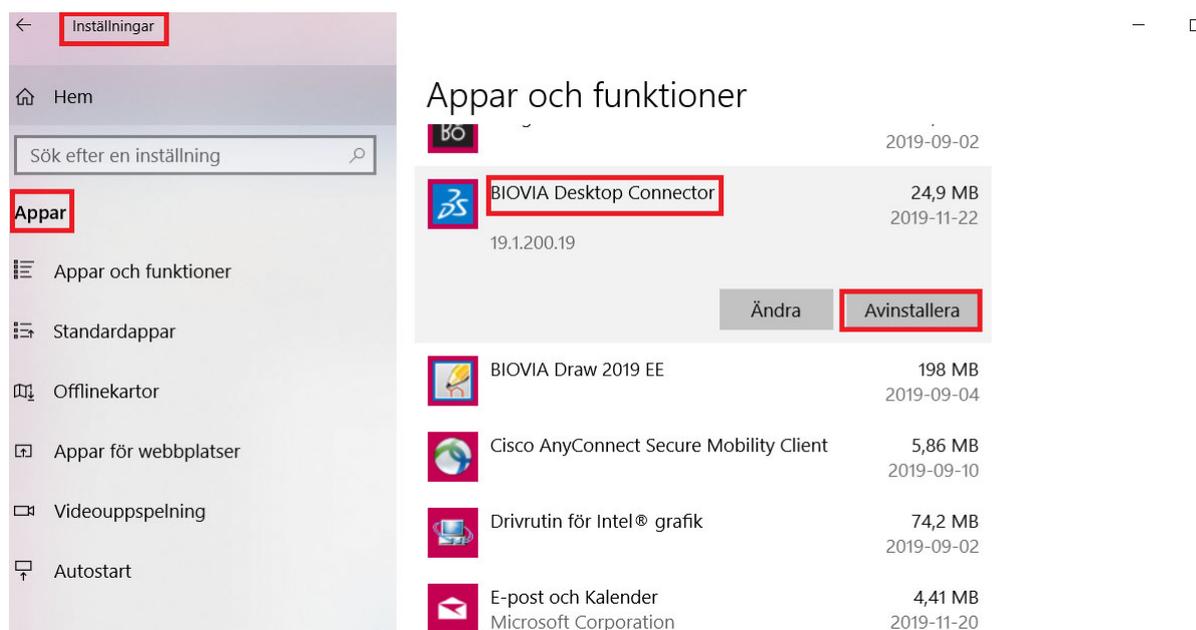


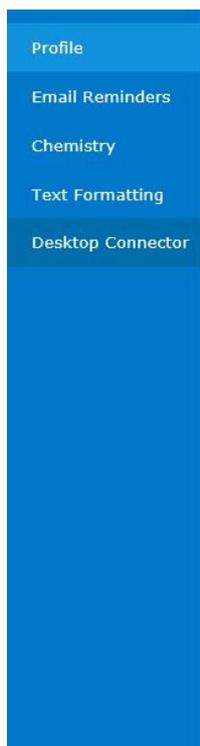
1. If you have already an older version of the Biovia Desktop Connector installed, uninstall it (for Windows 10 go to Settings – Programs - Biovia desktop connector – Uninstall)



2. Make sure that the folder C:/Users/XXXX/Appdata/Local/Biovia/Biovia desktop connector is deleted from your PC
3. Log in to ELN and click on User profile (the “guy” on the top right) and then Desktop Connector
4. Click on “Click here for Installation Instructions”

The screenshot shows the BIOVIA Desktop Connector 2019 SP2 installation page. The left sidebar has 'Desktop Connector' selected. The main content area has the title 'BIOVIA Desktop Connector 2019 SP2' and a sub-header 'To create a connection between this browser and the Desktop Connector'. It contains three numbered steps for installation, with a red box highlighting the link 'Click here for installation instructions'. A blue button labeled 'Connect this browser' is also visible.

5. Click on “Download the installer” that appears on the next screen



## BIOVIA Desktop Connector 2019 SP2



The Desktop Connector enables additional functionality for BIOVIA applications.

No connection was detected from this browser to the BIOVIA Desktop Connector on this device.

### To create a connection between this browser and the Desktop Connector

1. If you have not already done so, install the BIOVIA Desktop Connector on your device.

- Click "Download the installer"
- Run the installer

**Download the installer**

**Note:** You do not need to reinstall the Desktop Connector if it is already correctly installed.

2. Connect this browser to the Desktop Connector:

- Click "Connect this browser":

**Connect this browser**

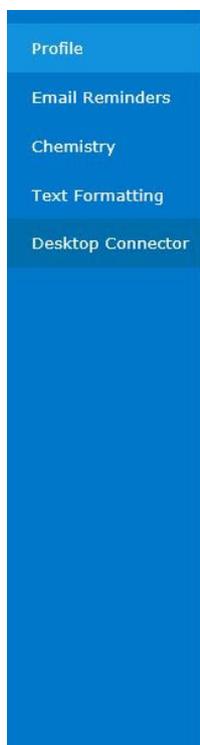
- If your browser prompts you to allow the connection process to start, accept the prompt. A new browser window or tab opens.
- If your browser prompts you to accept a new connection cookie, accept the prompt.

3. After the connection is established, this page might reload automatically. If it does not, click the "reload" button (🔄) to verify the connection.

6. Install the connector.

7. **If you get a popup asking for trust/permissions, accept it.**

8. After installation, click on "Connect this browser".



## BIOVIA Desktop Connector 2019 SP2



The Desktop Connector enables additional functionality for BIOVIA applications.

No connection was detected from this browser to the BIOVIA Desktop Connector on this device.

### To create a connection between this browser and the Desktop Connector

1. If you have not already done so, install the BIOVIA Desktop Connector on your device.

- Click "Download the installer"
- Run the installer

**Download the installer**

**Note:** You do not need to reinstall the Desktop Connector if it is already correctly installed.

2. Connect this browser to the Desktop Connector:

- Click "Connect this browser":

**Connect this browser**

- If your browser prompts you to allow the connection process to start, accept the prompt. A new browser window or tab opens.
- If your browser prompts you to accept a new connection cookie, accept the prompt.

3. After the connection is established, this page might reload automatically. If it does not, click the "reload" button (🔄) to verify the connection.

9. If there are still issues open ELN on another browser and connect the new browser by clicking on User Profile – Desktop Connector – Connect this browser