- 1. If you have a previous version of the Biovia Desktop Connector installed, uninstall it: Go to Applications, find Biovia and drag it to Trash
- 2. Log in to ELN and click on "User profile" (the "guy" on the top right) and then "Desktop Connector"
- 3. Click on "Click here for Installation Instructions"



4. Click on "Download the installer" that appears on the next screen



If your Mac is managed by IT, go to Self Service and download the Biovia connector from there.

5. If you get a security warning when trying to open the Installation Package:



6. Open System settings and then Security and Integrity



7. Click on Open Anyway



8. Install the connector

## 9. If you get a popup asking for trust/permissions, accept it.

10. After installation, click on "Connect this browser"

rofile	
nail Reminders	BIOVIA Desktop Connector 2019 SP2
emistry	The Desktop Connector enables additional functionality for BIOVIA applications.
	No connection was detected from this browser to the BIOVIA Desktop Connector on
Formatting	No connection was detected from this browser to the Brovia Desktop Connector on
op Connector	To create a connection between this browser and the Des
	1. If you have not already done so, install the BIOVIA Desktop Connector on you
	Click "Download the installer"
	Run the installer
	Download the installer
	Note: You do not need to reinstall the Desktop Connector if it is already corre-
	2. Connect this browser to the Desktop Connector:
	Click "Connect this browser":
	Connect this browser
	<ul> <li>If your browser prompts you to allow the connection process to start, ac</li> </ul>
	A new browser window or tab opens.
	If your browser prompts you to accept a new connection cookie, accept
	<ol> <li>After the connection is established, this page might reload automatically. If it does not, click the "reload" button (2) to verify the connection.</li> </ol>

- 11. If there are still issues open ELN on another browser and connect the new browser by clicking on User Profile Desktop Connector Connect this browser
- 12. The first time you use the Biovia connector you might get popup messages asking for permission for different programs, for example for Microsoft Word:

C	"BIOVIA" wants access to control "Microsoft Word". Allowing control will provide access to documents and data in "Microsoft Word", and to perform actions within that app.
	BIOVIA needs your permission to continue the operation.
	Don't Allow OK

# 13. You need to press OK on all these popups.

If there are still issues uploading Excel/Word/chemical sketches-reactions or pasting text follow the steps below and restart your Mac.

## If you are not using Mac OS Mojave

## Check the System preferences → Security and Privacy → Privacy

Find Accessibility in left menu and see if BIOVIA is added.

If not please add it. It should look like the following screenshot.



If there are still issues open ELN on another browser and connect the new browser by clicking on User Profile – DesktopConnector – Connect this browser.

### If you are using OS Mojave

Check the System preferences  $\rightarrow$  Security and Privacy  $\rightarrow$  Privacy Find Accessibility in left menu and see if BIOVIA is added.

If not please add it. It should look like the following screenshot.



Check the System Preferences  $\rightarrow$  Security and Privacy  $\rightarrow$  Privacy tab.

Find the **Automation** in the left menu.

If any the checkbox is not checked please check it.



If there are still issues open ELN on another browser and connect the new browser by clicking on User Profile – DesktopConnector – Connect this browser.